

Quality, Environmental and Health & Safety Policy Statement

This organisation (Green Mop Ltd) is committed to providing commercial cleaning services according to client's expectations in terms of quality and reliability and will ensure that adequate resources are available to sustain our planned business objectives whilst reducing our environmental impacts and successfully managing our Health & Safety arrangements.

It is the policy of the organisation to commit and maintain an Integrated Management System designed to meet the requirements of ISO 9001:2015, ISO 14001:2015 and OHSAS 18001:2007.

We (the Directors and Management of Green Mop Ltd) recognise the need to demonstrate effective quality, environmental and health & safety management and are committed to continual improvement.

We are committed to customer satisfaction and seek feedback to ensure that we sustain a high level of quality service. Client service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on client service.

We seek to minimise our environmental impacts and to prevent pollution.

We are committed to the prevention of injury and ill health and ensure compliance with all applicable legislation and other requirements.

We have established Management System Objectives which are subject to regular review to ensure that they remain suitable.

To ensure the organisation commits to and maintains its awareness for continuous improvement, the Director and Management have established and implemented this policy to ensure that the Management System is regularly reviewed for adequacy and effectiveness.